



MEMORANDUM

TO: Valued STAR and CHIP Providers

FROM: El Paso Health

DATE: 04/25/2024

RE: EVV Alternative Device Phase-Out Schedule for Public Comment – Due by May 15

To improve the accuracy of Electronic Visit Verification (EVV), HHSC will be phasing out the use of alternative devices as an approved method to clock in and clock out of the EVV system. HHSC developed a proposed schedule of the phase-out.

HHSC encourages program providers, financial management services agencies (FMSAs), Consumer Directed Services (CDS) employers, members who receive EVV required services and other interested parties to submit comments on the proposed phase-out of alternative devices.

The proposed [Alternative Device Schedule for Public Comment \(PDF\)](#), is available on the [EVV website](#) and attached as a PDF to this notice.

Comments should be sent to EVV@hhs.texas.gov with “Comments on EVV Alternative Device Phase-out Schedule” as the subject of the email.

Comments will be accepted until **5:00 p.m. CST, May 15, 2024.**

If you have any questions regarding this communication please contact our Provider Relations team at 915-532-3778 or email us at ProviderRelationsDG@elpasohealth.com.